

QUALITY AND ENVIRONMENT POLICY

Anex 03 *Rev.4 28/05/2021*

The Directorate of Industrias Mecánicas San Andrés S.L (INMESA) sets out below the Quality and Environmental Management Policy in accordance with the final purposes of the organization and as a frame of reference to establish and review the objectives of the Integral management system.

INMESA undertakes to document, protect against cyberattacks, update and disseminate this statement to all company personnel and / or interested parties, as well as the annual review to adapt it to new circumstances and technology.

QUALITY AND ENVIRONMENTAL SYSTEM

INMESA is committed as an organization to maintain comprehensive monitoring of quality and environmental control, implementing all the necessary requirements in order to guarantee and promote continuous improvement and respect for the environment. To do this, it undertakes to follow the following guidelines:

- Meet the needs and requirements of our customers including legal and regulatory in a sustainable way to achieve global customer satisfaction.
- The complete and priority commitment of the Directorate with the quality management system, and the training and motivation of the staff to integrate and participate in it.
- Decrease in failures, with the consequent increase in productivity and profitability, for which it is necessary to establish action plans and programs aimed at prevention through Continuous Improvement.
 - Establish specific objectives that will be reflected annually.
- Promote the development of the Quality Management Systems of our Suppliers in order to comply with the established requirements.

To ensure all this, INMESA undertakes to implement the guidelines defined in the IATF 16949: 16 and ISO 14001: 15 standards, as well as those contained in the Specific Client Requirements (CSR).

CUSTOMER-INMESA-SUPPLIER COORDINATION

The search, identification and solution of the needs of our clients will be based on a close collaboration of the three parties that influence the client process, INMESA and its suppliers. On this basis, the main work of the organization will be developed, which will be continuous, based mainly on the assessment indicators.

SERVICE VOCATION

INMESA's commitment to its clients is based on studying their needs and providing improvements in their production processes. On this basis, the mechanisms will be established to measure the satisfaction of our clients and their loyalty, as well as the acquisition of new clients.

RESPECT FOR THE ENVIRONMENT

INMESA is committed to respecting the environment and the rational management of its waste, complying with current legislation. According to this commitment, the most appropriate environmental management is determined to anticipate and limit the environmental impacts of its activities and promote work and private action guidelines in line with the environment.