

The Directorate of Industrias Mecánicas San Andrés S.L (INMESA) sets out below the proactive Quality and Environmental Management Policy in accordance with the final purposes of the organization and as a frame of reference to establish and review the objectives of the Integral management system.

INMESA undertakes to document, protect against cyberattacks, update and disseminate this declaration to all company personnel and/or interested parties, as well as to the annual review to adapt it to new circumstances and technology.

QUALITY SYSTEM AND ENVIRONMENT

INMESA is committed as an organization to maintaining comprehensive monitoring of quality and environmental control, implementing all requirements with the necessary resources in order to guarantee and promote continuous improvement and respect for the environment. To do this, you agree to follow the following guidelines: Comply with the needs and requirements of our customers, including legal and regulatory ones, in a sustainable manner to achieve overall customer satisfaction.

- The complete and priority commitment of the Management with the quality management system, and the training and motivation of the personnel so that they integrate and participate in it.
- Reduction of failures, with the consequent increase in productivity and profitability, for which it is necessary to establish action plans and programs focused on risk management and prevention through Continuous Improvement.
- **The use of tools such as artificial intelligence, automation, and data analysis will be encouraged to improve processes.**
- Proactivity both in the identification and evaluation of risks
- It will establish specific objectives that will be reflected annually.
- Promote the development of the Quality Management Systems of our Suppliers in order to comply with the established requirements.

To ensure all of this, INMESA undertakes to implement the guidelines defined in the IATF 16949:16 and ISO 14001:15 standards, as well as those contained in the Specific Customer Requirements (CSR).

CLIENT-INMESA-SUPPLIER COORDINATION

The search, identification and solution of the needs of our clients will be based on a close collaboration of the three parties that influence the client process, INMESA and its suppliers. On this basis, the main work of the organization will be carried out, which will be continuous, based mainly on the assessment indicators.

SERVICE VOCATION

INMESA's commitment to its clients is based on the study of their needs and the contribution of improvements in their production processes. On this basis, the mechanisms will be established to measure the satisfaction of our clients and their loyalty, as well as the achievement of new clients.

RESPECT FOR THE ENVIRONMENT

INMESA is committed to the protection of the environment, including the prevention of pollution, complying with current legislation. According to this commitment, the most appropriate environmental management is determined to anticipate and limit the environmental impacts of its activities and promote action guidelines, both labor and private, in line with the environment..